EMTEC

OPERATING INSTRUCTIONS – EMTEC FLASH DRIVES (for all models)

1. Checking

- For optimum performance:
  Check that the USB flash drive is plugged into a fast USB port corresponding to its USB standard*.

- Check the following points if you connect the USB key via an accessory (extension, HUB, docking station, etc.):
  1) Ensure your accessory is functioning correctly and is not damaged.
  2) Ensure your accessory does not require external power.
  3) Ensure your accessory is compatible with the USB standard of the USB key for optimal performance.

- Check the file systems compatible with your operating system (Windows, Mac, Linux).
  By default, USB keys are formatted in FAT32. Formatting may be necessary before using the USB key. Always consult your computer's manual before plugging in the USB key.

*USB Standards
     USB 2.0: Actual speed up to 40 MB/s
     USB 3.2 Gen 1: Actual speed up to 500 MB/s
     USB 3.2 Gen 2: Actual speed up to 1000 MB/s (1 GB/s)
     USB 3.2 Gen 2x2: Actual speed up to 2000 MB/s (2 GB/s)
     USB 4.0: Actual speed up to 4000 MB/s (4 GB/s)

2. Usage

Connection
- Insert the USB key into an available and functional USB port on your computer.
- Wait for your system to recognize the key. A notification message may appear.

File Transfer
- Open File Explorer (Windows) or Finder (macOS).
- Locate your USB key in the list of devices.
- Drag and drop the files you want to transfer to or from the USB key.
  Ensure the transfer is complete before disconnecting theUSB key.

Safe Ejection
It is important to eject the USB key before disconnecting it to avoid data corruption:
- Windows: Right-click on the key icon in File Explorer and select "Eject".
- macOS: Click on the key icon in Finder and select "Eject".

Memory Capacity
-The actual usable memory space on this device is less than that indicated on the packaging. This is due to the different algorithms used by operating systems to calculate available space. In addition, a small amount of memory space is reserved for file systems and buffers for performance stability. 1 GB = 1,000,000,000 bytes

3. Maintenance and Storage

- Protect your USB key from physical shocks and moisture.
- Do not expose it to extreme temperatures..
  Temperature: Operating -25°C to 85°C / Storage -25°C to 85°C
- Store it in a dry and clean place.

For more information, you can consult our product sheets and FAQs on our website:
https://www.emtec-international.com

4. Troubleshooting

- USB key not recognized: Check the USB port, try another port, or restart your computer.

- Slow file transfer: Ensure your key is connected to a USB 3.0 port if it supports it.

> **IMPORTANT: Buffer Memory**
> If you use the storage device intensively with a large amount of data (several GB), you may saturate the buffer memory, which can cause a temporary slowdown. To restore normal operation, leave the device connected for a few moments without writing data.

- Corrupted files: If you have corrupted files, try to recover them with data recovery software, then format the USB key

MANUFACTURER DECLARATIONS

USA	**FCC Statements** This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -Reorient or relocate the receiving antenna. -Increase the separation between the equipment and receiver. -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -Consult the dealer or an experienced radio/TV technician for help
Canada	**ICES-003** This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicable aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
Autrallia New Zealand	**RCM** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure
Europe	CE / RoHS / REACH

EU Responsible person:

DEXXON GROUPE
79 avenue Louis Roche, 92230 Gennevilliers – France
support.emtec@dexxon.eu

USA/CANADA:
DEXXXON DIGITAL STORAGE / DEXXXON LOGISTICS
7611 Green Meadows Drive Lewis Center
OH 43035 – USA

EMTEC and EMTEC Logo are registered trademarks of DEXXON Groupe.
All other trademarks are the property of their respective owners.